



North Sound BH-ASO

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www.nsbhaso.org

North Sound BH-ASO Memorandum 2024-05

DATE: May 1, 2024

TO: Inpatient Provider Network

FROM: Michael McAuley, Clinical Director

RE: Involuntary Treatment Act (ITA) Certification Process Change

North Sound Behavioral Health Administrative Services Organization (North Sound BH-ASO) provides certification of payment for all Involuntary Treatment Act (ITA) admissions for individuals without an Apple Health Medicaid benefit that reside in the North Sound Region. Certification request for Non-Medicaid ITA, including privately insured individuals, should be sought within 24 hours after admission.

Effective May 1, 2024, all requests for ITA Certification will be directed to <https://ita.nsbhaso.org/>. This includes Initial Requests, Concurrent Review Requests, and Discharge Notification. The ITA voicemailbox will be maintained until Friday, May 31st, 2024, after which it will be disconnected.

The required information has not changed. North Sound BH-ASO staff will contact the requesting facility within 1-2 business days with certification number and will request additional information as needed. ITA Certification is for 20 days at a time. Concurrent review is due every 20 days and discharge notification is due at time of discharge.

We ask that you share this process change internally with your colleagues. All questions may be directed to the staff listed below.

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Cc: North Sound BH-ASO Staff